codex

TECHNICAL BULLETIN

RENTAL CUSTOMER

August 4th, 2014

Disclaimer

Codex products are continually developed to remain at the forefront of the industry, and as such the information in this guide is subject to change without notice. Whilst Codex endeavour to ensure that all documentation provided is correct at the time of writing, this document is not guaranteed to be error-free.

Codex does not assume responsibility for issues or losses due to misinterpretation of the information in this document, errors in this document, or incorrect configuration or installation of the equipment described herein.

Please report any errors found in this document to **support@codexdigital.com**

Support and Servicing

For assistance with your **Codex product** please contact **support@codexdigital.com**

Activating a Licence

If the Dock has been purchased with a Licence your rental house should provide the Licence activation code to you.

Follow these steps to activate a Licence:

1. In the About box click the **ADD LICENCE** button and copy/paste the Licence activation code supplied by Codex, then click the checkbox.

About

UI Version: 2014.r1.2001
Build date: Mar 18 2014
Server Version: 2014.r1.2001
Copyright: Codex Digital Ltd 2003-2013

http://www.codexdigital.com/licence-request

Hardware keys: 66e2-24a2-e058-3c73-75d2 (USB dock

Serial(s): None

Features: None

First Expiry:

| OK | SAVE LOGS | ADD LICENCE | RELOAD LICENCES |

Add Feature Licence

FEE673D24D46CBA59AAE54DF5F0B7E9E
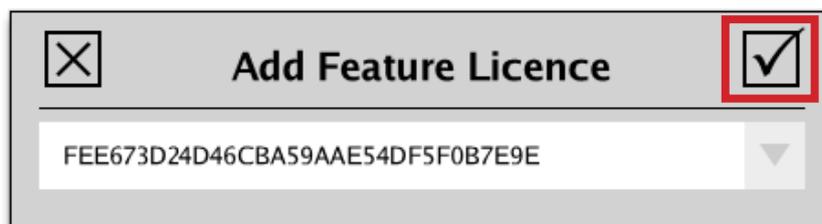
2. The Dock Serial and available Features will then be displayed.

Repeat the steps above to activate the Licence to any other computer you want to use with the Dock.

The Licence will only be active when the Dock is attached.

Requesting a Licence activation code

If the Licence activation code has not been provided and the rental house cannot be contacted follow these steps to request a Licence activation code:

1. Download and install the latest software update from **www.codexdigital.com/software**

2. Connect your Capture Drive Dock. If you are using a Capture Drive Dock (USB-3) then load a Capture Drive.

3. Open the Codex UI and go to SETUP->i (info). The About box will be displayed.

4. Select and copy the Hardware key for the Dock.

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Serial(s): None

Features: None

First Expiry:

OK   SAVE LOGS   ADD LICENCE   RELOAD LICENCES
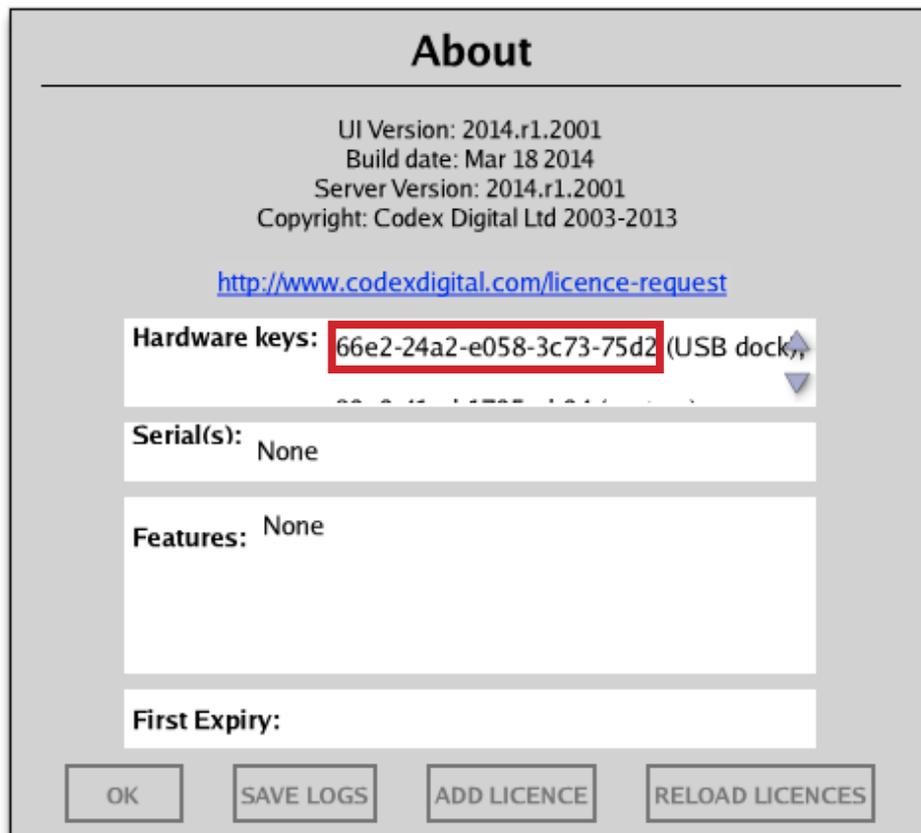
5. Click the **www.codexdigital.com/licence-request** link in the About box.

6. Paste the Dock key into the 'Hardware Key' field in the web form, complete the rest of the information, and click **SEND REQUEST**.

7. Codex will send you a Licence activation code via email.

Notes

24 hour support line +44 7985 467 665