



Codex Capture Drive Docks and Mac OS X 10.11 El Capitan

The upgrade to Apple's latest operating system OS X El Capitan (10.11.x) has caused USB3 compatibility issues with Codex dts-3.0. Codex has not only addressed these issues, but completely redefined the user experience, taking into account virtually all on-set and near-set production tasks, with a unified user experience for the Vault hardware platform and the new software toolset, called the Codex Production Suite.

This toolset is the gateway to an entire dailies and archiving system. It allows a user to quickly clone camera original data from Capture Drives to an internal or external drive on a MacPro or MacBook Pro. It enables users to generate a range of dailies deliverables, with the ability to apply look-up tables and full ACES support. Production Suite includes metadata editing and timeline image QC tools, audio sound sync, metadata burn-ins and deliverable generation from HD to 4K supporting a number of image and video formats.

ALEXA SXT, in addition, introduces RAID-protected ProRes recording to XR and SXR Capture Drives. While this feature is not related to the updates from Apple, it does require the installation of the free ARRI Raid Driver, which is included with the Codex Production Suite installer.

The introduction of Codex Production Suite also brings a new pricing model, which enables cost-effective ownership and access to world-class technical support within the Codex community.

Starting with Codex Production Suite 4.0, customers can obtain a license, which allows them to use:

Any one Capture Drive Dock with any Mac computer (Capture Drive dock license).

How can I get Codex Production Suite?

- Purchase of a new SXR or XR Capture Drive Dock (Thunderbolt).
- A FREE Capture Drive Dock license and Codex Production Suite are included with every purchase of a new XR or SXR Capture Drive Dock. The purchase of the SXR Capture Drive Dock also includes 12 months of Codex Connect Support.
- For existing Docks, customers need to sign up on the Codex Website, to get access to a free 30 day trial of Codex Production Suite. During the trial period, the software will be fully functional. For continued use of the software features after the trial, customers can obtain a permanent Capture Drive dock license with the purchase of a 12 month Codex Connect Support Subscription. Codex Connect grants access to Codex online support, tutorials, and software feature upgrades for the Codex Production Suite tool set. An active Codex Connect subscription also enables Codex Backbone, a comprehensive database for camera and production metadata, file tracking and reporting.
- If a customer decides not to sign up for Codex Connect at the end of the Codex Production Suite trial, the software features will be limited to provide only basic access to camera native files through the Codex Virtual File System and allow drive management tasks. Customers can unlock the full functionality at any time, through a Codex Connect Subscription (includes the permanent Capture Drive dock license).

Who needs the Upgrade to Codex Production Suite?

- Anyone recording to SXR Capture Drives.
- Anyone using a Codex Capture Drive Dock with a Mac running OS X 10.11 El Capitan or later.
- Anyone recording ProRes to Capture Drives in the ALEXA SXT.

Is there a trade-in program for the existing Codex USB-3 and SAS docks?

- Out of warranty and older USB3 and SAS docks can be traded in to the newer SXR capture drive docks. This trade-in program provides a new Capture Drive dock including and A FREE Capture Drive Dock license and Codex Production Suite with every trade-in from USB-3 for a new SXR Capture Drive Dock. The purchase of the Capture Drive Dock also includes 12 months of Codex Connect Support.
- This program is also applicable for existing SAS and Capture Drive dock owners to the newer SXR Capture Drive Dock. Please contact Codex at info@codex.online.

Service Bulletin Update

The Apple Mac platform OS X 10.12 Sierra build, released 20th September 2016. There is currently a known developer open bug with Apple at the moment in regards to USB-3 support as it is currently not functioning with this latest planned release. This will affect the USB-3 Dock operation for users with the Capture Drive Dock license and Codex Production Suite. It seems something has changed in the operating system since 10.11 that has introduced this problem. The problem is that the majority of the time the Capture Drive will not load successfully. If users plan to stay using the USB-3 dock, remaining on El Capitan 10.11.5 is recommended.