



## TECHNICAL BULLETIN

### LICENCE ACTIVATION CODE - REQUEST AND INSTALL RENTAL CUSTOMER

Revision: March 18th, 2014



## Disclaimer

Codex products are continually developed to remain at the forefront of the industry, and as such the information in this guide is subject to change without notice. Whilst Codex endeavour to ensure that all documentation provided is correct at the time of writing, this document is not guaranteed to be error-free.

Codex does not assume responsibility for issues or losses due to misinterpretation of the information in this document, errors in this document, or incorrect configuration or installation of the equipment described herein.

Please report any errors found in this document to **[support@codexdigital.com](mailto:support@codexdigital.com)**

## Support and Servicing

For assistance with your Codex product please contact **[support@codexdigital.com](mailto:support@codexdigital.com)**

## Activating a Licence

If the Dock has been purchased with a Licence your rental house should provide the Licence activation code to you.

Follow these steps to activate a Licence:

1. In the About box click the **ADD LICENCE** button and copy/paste the Licence activation code supplied by Codex, then click the checkbox.



2. The Dock Serial and available Features will then be displayed.

Repeat the steps above to activate the Licence to any other computer you want to use with the Dock.

The Licence will only be active when the Dock is attached.

## Requesting a Licence activation code

If the Licence activation code has not been provided and the rental house cannot be contacted follow these steps to request a Licence activation code:

1. Download and install the latest software update 2014.r1.2001 from **www.codexdigital.com/software**
2. Connect your Capture Drive Dock. If you are using a Capture Drive Dock (USB-3) then load a Capture Drive.
3. Open the Codex UI and go to SETUP->i (info). The About box will be displayed.
4. Select and copy the Hardware key for the Dock.



5. Click the **www.codexdigital.com/licence-request** link in the About box.
6. Paste the Dock key into the 'Hardware Key' field in the web form, complete the rest of the information, and click **SEND REQUEST**.
7. Codex will send you a Licence activation code via email.

CODEx DIGITAL LIMITED 60 POLAND STREET LONDON ENGLAND W1F 7NT UK TEL +44 207 292 6918 CODEXDIGITAL.COM INFO@CODEXDIGITAL.COM