



TECHNICAL BULLETIN

LICENCE ACTIVATION CODE - REQUEST AND INSTALL RENTAL CUSTOMER

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Disclaimer

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Please report any errors found in this document to **support@codexdigital.com**

Support and Servicing

For assistance with your Codex product please contact **support@codexdigital.com**

Activating a Licence

If the Dock has been purchased with a Licence your rental house should provide the Licence activation code to you.

Follow these steps to activate a Licence:

1. In the About box click the **ADD LICENCE** button and copy/paste the Licence activation code supplied by Codex, then click the checkbox.



2. The Dock Serial and available Features will then be displayed.

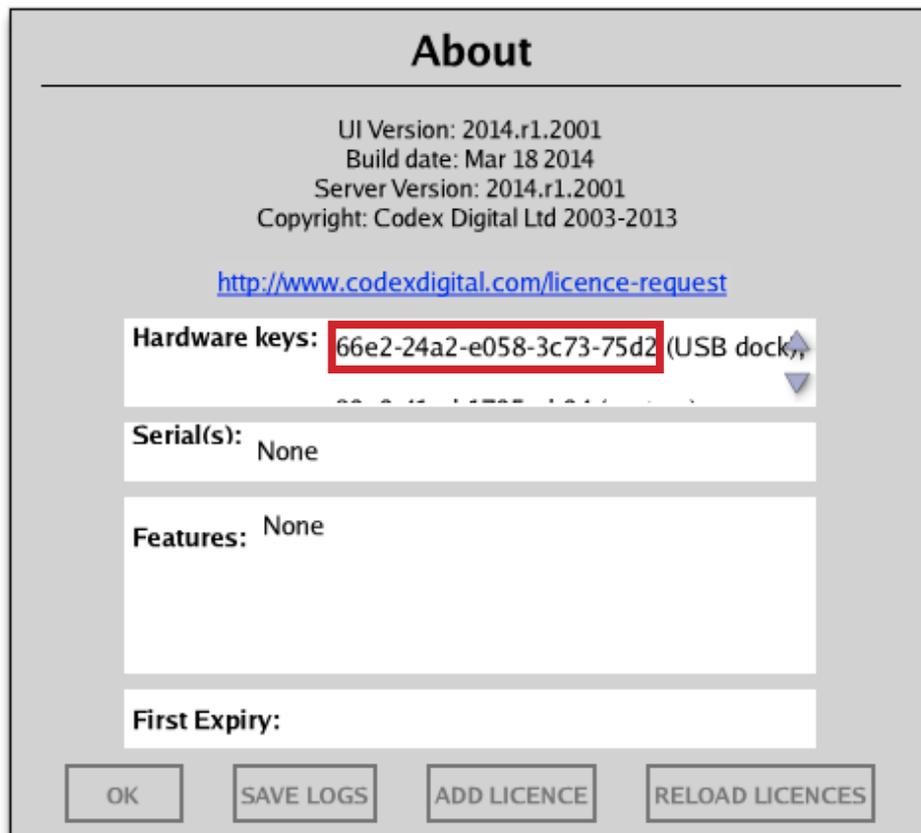
Repeat the steps above to activate the Licence to any other computer you want to use with the Dock.

The Licence will only be active when the Dock is attached.

Requesting a Licence activation code

If the Licence activation code has not been provided and the rental house cannot be contacted follow these steps to request a Licence activation code:

1. Download and install the latest software update 2014.r1.2001 from **www.codexdigital.com/software**
2. Connect your Capture Drive Dock. If you are using a Capture Drive Dock (USB-3) then load a Capture Drive.
3. Open the Codex UI and go to SETUP->i (info). The About box will be displayed.
4. Select and copy the Hardware key for the Dock.



5. Click the **www.codexdigital.com/licence-request** link in the About box.
6. Paste the Dock key into the 'Hardware Key' field in the web form, complete the rest of the information, and click **SEND REQUEST**.
7. Codex will send you a Licence activation code via email.

