

# **CODEX**

## **CODEX PLATFORM WITH DEVICE MANAGER**

7.6.2-06653 RELEASE NOTES

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# CODEX RELEASE NOTES

## CODEX Platform with Device Manager 7.6.2-06653

CODEX Platform with Device Manager 7.6.2-06653 includes new fixes since release 7.6.1-06588.

### Compatibility

- Supports Apple silicon and Intel Macs.
- Supports macOS 26 Tahoe, macOS 15 Sequoia, and macOS 14 Sonoma.

### Changes since 7.6.1-06588

#### Fixes

- Ensure that cancelling an ALEXA 65 Clone task always works.
- Disable Thunderbolt link speed checks for Transfer Drive Dock if connected via a hub.
- Prevent incorrect Dock firmware version from being detected on rare occasions.

### Installation and support

For guidance on the installation of Device Manager and more information click [here](#).

For CODEX Support click [here](#).

### Known Issues

At CODEX every software release undergoes extensive regression testing. Issues that are found during testing are normally fixed before the release. However, sometimes we decide to not modify the software to address an issue, for instance if there is a simple workaround and the issue is rare, not severe, or if it is a consequence of the design. In such cases it may be better to avoid the risk of introducing new unknowns by modifying the software.

The known issues for this software release are listed below:

- When HDE files are created from ALEXA 35 SUP 1.3.0 logs will indicate lenient handling of MXF metadata tree
- Some customers have reported issues with CODEX drivers not loading after updating the macOS version. In this case it is recommended to uninstall the CODEX software, including the Preference Pane, and then reinstall the CODEX software.
- Issues have been observed sometimes when running Device Manager alongside BlackMagic Desktop Video software, where the drivers can interfere with each other preventing correct discovery of devices. This is under investigation, but if a problem occurs and you are not using both pieces of software then it is recommended to uninstall the software you are not using.
- Using Finder or Copy That to backup ARRIRAW HDE files from Capture/Compact Drives will produce zero-length files on the destination. The latest version of a supported copy application (Silverstack Lab/XT, Offshoot Pro, Shotput Pro, YoYotta) should be used to copy ARRIRAW HDE files.
- During installation, Security & Privacy settings may need to be opened manually to grant permission to run FUSE and CODEX Dock drivers.
- An XR Capture Drive formatted with an ARRI RAID will not load on a Capture Drive Dock (USB-3) if the status has become degraded, for example due to power loss during recording. In this state the Capture Drive can be loaded on a Capture Drive Dock (Thunderbolt) or (SAS).
- Rare FUSE issue causes CODEX volumes to sometimes not mount. Restart server from 'System Preferences->Codex' to resolve this.

- Depending on which additional Thunderbolt devices are connected, if your Mac goes to Sleep, when it is woken it may not detect CODEX Thunderbolt Docks. To resolve this either restart the Mac, or go to System Preferences > Codex and click 'Stop Server' followed by 'Start Server' to restart the CODEX background services.

Please contact [support@codex.online](mailto:support@codex.online) if you find a bug in our software or any other issue that should be addressed with high priority.